

Appendix 2



Childcare in Hammersmith and Fulham

Overview

In September 2014, the Hammersmith and Fulham Children and Education Policy and Accountability Committee considered a report that summarised the position and performance of childcare provision across Hammersmith and Fulham.

Following this report, a Councillor-led Childcare Task Group has been set up. The group is considering all provision of childcare across the borough and will present a recommendations report in early 2015.

As part of their research, the group want to hear from local parents and carers, so that they can better understand what the borough does well and where it can improve with regards to childcare.

This questionnaire should take no longer than 10 minutes to complete, and we are very grateful for your support.

Introduction

1 How many children do you have?

Please select only one item

1 2 3 4 5 6+

2 How old are your children?

	N/A	0-2 years	3-4 years	5-8 years	Older
Child 1 <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child 2 <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child 3 <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child 4 <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child 5 <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child 6 <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3 Do any of your children have special educational needs or a disability?

Please select only one item

Yes No

4 Do you use / have you used any formal childcare for any of your children?

Please select only one item

Yes, for all of my children Yes, for some of my children No

Reasons for not using childcare

5 Which of the following reasons best describes why you have not used formal childcare for some / all of your children? (Please select all that apply)

Please select all that apply

- I am / my partner is not currently working
- There is no childcare that can be flexible in response to unpredictable or short term attendance e.g. illness
- There is no childcare that can cater for my child's cultural needs My partner / family / friends look after my children
- There is no childcare available at the times that I need it Childcare is too expensive
- There is no childcare with appropriately qualified or trained staff There is no childcare of sufficient quality
- I am currently on maternity leave There is no childcare available that is suitable for the age of my child
- There is no childcare that is in the right location Other (please state)

Detail if 'other' is checked

6 Thinking about the answers you have given in question 5, please tell us the MAIN reason why you haven't used formal childcare

Please select only one item

- I am / my partner is not currently working
- There is no childcare that can be flexible in response to unpredictable or short term attendance e.g. illness
- There is no childcare that can cater for my child's cultural needs My partner / family / friends look after my children
- There is no childcare available at the times that I need it Childcare is too expensive
- There is no childcare with appropriately qualified or trained staff There is no childcare of sufficient quality
- I am currently on maternity leave There is no childcare available that is suitable for the age of my child
- There is no childcare that is in the right location Other (please state)

Detail if 'other' is checked

Your childcare

7 Why do you use formal childcare? (please tick all the answers which apply to you)

Please select all that apply

- I go to work To have time to myself I do unpaid voluntary work I am studying
- To spend time with other family members To have access to activities / trips Social or learning benefits for my child
- To attend appointments e.g. interviews Other (please state)

Detail if 'other' is checked.

8 Considering your answer to the previous question, what do you feel is the MAIN reason you use childcare? (please tick just one)

Please select only one item

- I go to work To have time to myself I do unpaid voluntary work I am studying To spend time with other family members
- To have access to activities / trips Social or learning benefits for my child To attend appointments e.g. interviews
- Other (please state)

Detail if 'other' is checked

9 Which of the following forms of formal childcare do you use? (please tick all answers that apply)

	Regularly	Occasionally	Not at all
Childminder <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Day Nursery <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nursery Class in School <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pre-school or playgroup <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's Centre <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nanny or au pair <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Breakfast Club <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
After School Club <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please state) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Detail if 'other' is checked

10 Where is your main childcare based?

Please select only one item

- Close to my home (in Hammersmith and Fulham)
 Close to my home (outside of the borough)
 Close to my workplace (in Hammersmith and Fulham)
 Close to my workplace (outside of the borough)
 Other (please state)

Detail if 'other' is checked

Your views on childcare

11 What is your overall satisfaction with the following childcare settings?

	Extremely satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Extremely Dissatisfied	N/A
Childminder <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Day nursery <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nursery class in school <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pre-school or playgroup <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's Centre <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nanny or au pair <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Breakfast club <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
After school club <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please state) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Detail if 'other' is checked

12 Thinking about your experience of the overall provision of childcare in Hammersmith and Fulham, how much do you agree

	Strongly agree	Tend to agree	Neither agree or disagree	Tend to disagree	Strongly disagree	N/A
I am satisfied with my childcare in term time <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with my childcare in school holidays <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know where to find out information about childcare <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is a good choice of childcare in the borough <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My child's childcare has supported their overall development <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My child's childcare has helped prepare my child for entry into school <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The childcare is flexible enough to be available at the times I need it <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare is affordable <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare offers good value for money <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know how to find out if I am entitled to financial assistance for childcare <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like my child to attend more organised child care (excluding family and friends) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer friends and family to look after my child <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It causes me problems when childcare arrangements breakdown <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Travel or transport issues can make it difficult for me to access childcare <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A lack of childcare is a barrier to me accessing employment or training <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13 In the last year can you think of any times when issues related to childcare have affected you or your partner (if applicable)

Please select all that apply

- Caused problems at work? Stopped you or your partner from getting a job? Prevented the continuation of paid work?
- Stopped you or your partner from working more hours? Stopped you or your partner from starting to train / study?
- Stopped you or your partner from completing any training / study? It has not had a negative impact on me or my partner

14 Have you used the Family Information Service to obtain information about local childcare?

Please select only one item

Yes No

15 How do you rate the quality of the Family Information Service?

	Excellent	Good	Satisfactory	Poor	Very Poor	N/A
Quality of FIS <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16 Do you have any thoughts on how information regarding childcare could be easier to find?

Detail on how information on childcare could be easier to find

The cost of childcare

17 Are you eligible for any of the following initiatives to support with the cost of childcare?

	Yes and I receive this	Yes but I don't access it	No	I don't know
Targeted offer of 15 hours free childcare for some 2 year olds <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Universal offer of 15 hours free childcare for all 3 and 4 year olds <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare support from an employer (e.g. childcare vouchers) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare tax credits <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Any other (please state) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Detail if 'other' is checked

18 If you are entitled to 15 hours free childcare per week for a 2, 3 or 4 year old child and do not use this, what are the reasons?

Please select all that apply

- I don't know whether I am entitled to a free place
- There is an additional charge for extra hours or services
- I don't think my child will benefit
- I could not get a place at my chosen provider
- I could not get a place at any provider
- My child is too young
- My child is already in full time education
- Other (please state)

19 In the average week, how much do you think you spend on childcare for all of your children?

Spend on childcare per week

Anything else?

20 Is there anything else you would like to tell us about childcare in Hammersmith and Fulham that hasn't been raised in the survey?

Please enter text here

About you

21 What is your full postcode?

The reason we ask for your postcode is so that we can build a picture of the specific problems in particular areas in the borough. By mapping the problems we are able to target our resources more accurately.

22 Which of the following descriptions apply to your household? (please select all of the answers which apply to you)

Please select all that apply

- I have sole responsibility for my children
- I share responsibility for my children with someone I live with
- I share responsibility for my children with someone I do not live with
- I am a foster parent
- I am a parent to be
- I am on maternity leave

23 Are you...

Please select only one item

- Working full time
- Working part time
- Full-time parent / carer
- Looking for work
- Studying / training
- Other

Detail if 'other' is checked

24 Do you...

Please select only one item

- Work shifts Work evenings / nights Work weekends Study evenings / nights None of the above

25 Is your partner that you live with (if applicable)...

Please select only one item

- Working full time Working part time Full-time parent / carer Looking for work Studying / training Other

Detail if 'other' is checked

26 Does your partner that you live with (if applicable)...

Please select only one item

- Work shifts Work evenings / nights Work weekends Study evenings / nights None of the above

27 How would you describe your ethnicity? (Please select one box only)

Ethnic origin

Please select only one item

- White British White Irish White Gypsy or Irish Traveller White Other (please add below) Asian/ Asian British - Indian
 Asian/ Asian British - Pakistani Asian/ Asian British - Chinese Asian/ Asian British - Other (please add below) Black African
 Black Caribbean Black/ Black British - Other (please add below) Mixed - White and Black Caribbean
 Mixed - White and Black African Mixed - White and Asian Mixed - Any Other Mixed background (please add below) Other - Arab Other (please add below)

If you selected any of the "other" choices above, please specify here:

28 What is your total annual household income?

Please select only one item

- £Zero £1 - £16,190 £16,190 - £23,999 £24,000 - £36,999 £37,000 or more I prefer not to say

29 The council would like to contact residents from time to time with upcoming surveys and consultations. If you would like to

Email